

राज्य स्तरीय बैंकर्स समिति, मध्यप्रदेश
STATE LEVEL BANKERS' COMMITTEE, MADHYA PRADESH

एस.डी. माहुरकर
महाप्रबंधक/समन्वयक
S.D. Mahurkar
Field General Manager/Convenor



ZO:SLBC:2021-22:31

April 20, 2021

To,

All member Banks of SLBC M.P.

Sub- Second wave of COVID-19 - Implementation of Business Continuity Plan

Ref- Home Dept, Govt. of M.P. letter 72/ACS Home/2021/ dated April 20, 2021

In view of prevailing situation of the second wave of COVID-19 pandemic and requests of the majority Banks on the captioned subject, the matter was taken-up with the Government of Madhya Pradesh for their concurrence.

We would like to inform you that the State Government vide their letter under reference (copy enclosed) has accorded their consent to implement the Business Continuity Plan. Please be guided accordingly.

Encl: As above

Yours sincerely,


(S. D. MAHURKAR)
Convenor/SLBC

Copy to-

1. Commissioner, Institutional Finance, Govt. of M.P., Vindhyanchal Bhawan, Bhopal
2. Regional Director, Reserve Bank of India, Regional Office, Bhopal
3. Chief General Manager, NABARD, Regional Office, Bhopal
4. Lead District Manager (All) in M.P.

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SLBC Toll-free No. 1800 233 4035

Govt of Madhya Pradesh
Home Department
Vallabh Bhawan, Mantralay Bhopal

No.72/ACS Home/2021/

Date.20.04.2021

To,

Shri S. D. Mahurkar
Field General Manager,
Convenor/SLBC
State Level banker's Committee,
Madhya Pradesh.

Sub- Second Wave of Covid-19- Implementation of Business Continuity Plan in Banks.

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(1). Kindly refer to your letter No. ZO:SLBC:2021-22:30. Dtd. 20.04.2021 sent to this office regarding Business Continuity Plan for member banks. The State Govt. has no objection in regard to following recommendations of BCP in Banks till 30.04.2021 :-

- RS
20/4
- i. To implement customer business hour from 10.00 AM to 03.00 PM with essential banking service such as deposits, cash withdrawal, remittance & Government Business, as per the advisory issued by IBA during the first phase of contagion.
 - ii. To suspend the operation of Aadhaar centres in Banks.
 - iv. To operate the Branches/Administrative Offices with limited staff on rotation basis. Zonal Head of the respective Banks to decide about rationalization of staff to work on alternate days as per the requirement to ensure BCP.
 - v. Banks to ensure adequate cash arrangements in ATMs, and to encourage the customers to adopt digital payment modes, instead visiting the branches for non-essential services.

(2). The State Government has objection in regard to BCP point (iii) "To close the branches in the containment areas, as declared by the district administration." as it will cause huge problems to residents in the containment zones. These branches should however be advised to follow strict S.O.P. issued by Ministry of Health, Govt. of India. Thus the State Government is of the opinion that Point (iii) of BCP should not be implemented.

(3). It is also advised that BCP should be re-evaluated and revisited again after 30th April, 2021.


(Dr. Rajesh Rajora)
Additional Chief Secretary
Govt. of Madhya Pradesh
Home Department
Mantralaya Bhopal.

Copy to:-

1. Principal Secretary (Finance), Govt. of M.P. Mantralaya, Bhopal.
2. Commissioner, Institutional Finance, Govt. of M.P. Vindhyanchal Bhawan, Bhopal.


(Dr. Rajesh Rajora)
Additional Chief Secretary
Govt. of Madhya Pradesh
Home Department
Mantralaya Bhopal.